

# Information for Travelers to St. Petersburg

**U.S. Consulate General**, St. Petersburg, Russia, 15 Furshtatskaya Ul., Tel: **331-2600**

Hours: Monday - Friday, 09:00 a.m. – 5:30 p.m. (closed U.S. and Russian Holidays)

<http://stpetersburg.usconsulate.gov>

American Citizen Services: to schedule an appointment: <http://stpetersburg.usconsulate.gov/visit.html>

Telephone inquiries: M, Tue, Thu, Fr: 9:30 am – 12:30 pm, Wed: 3 - 5 pm

## Emergency Numbers

General fire.....01  
General police.....02  
Consulate.....331-2600

## Medical Emergencies

If you have a medical emergency in

St. Petersburg, you may contact the following:

**AMC**.....740-2090

78 Moika Emb.

**Euromed**.....327-0301

60 Suvorovskiy Pr.

**International Clinic Medem**.....336-3333

6 Marata Ul.

**City ambulance**.....03

## Passport Photos

The following are the addresses of St. Petersburg photo stores where you may obtain U.S. passport size (5cm x 5cm) photos:

**38 Chaikovskogo Ul.**.....275-7726

**18 Chernyshevskiy Pr.**.....452-5252

## Crime

If you are a victim of crime while in St. Petersburg, please contact the local police. Should your credit cards be lost/stolen, you may cancel them by calling the appropriate c/c company.

**General police**.....02

## Drinking Water

Tap water in St. Petersburg is considered unsafe to drink. Boiling water (3 to 5 min.) will kill most viruses, bacteria, and parasites such as Giardia Lamblia, which may be in the water.

## Internet Café

**Quo Vadis**.....333-0708

63 Liteyny Pr./76 Nevskiy pr.

**Cafemax**.....273-6655

90-92 Nevskiy Pr. [www.cafemax.ru](http://www.cafemax.ru)

**Shangrinet**.....273-9935

98 Nevskiy Pr. [www.shangrila-spb.ru](http://www.shangrila-spb.ru)

**5.3 GHz**.....235-0089

35 Bolshoy Pr.

## Russian Visas/ Customs

Russia issues visas (with the exception of transit visas) based on support from a sponsor, usually an individual or local organization. If you encounter difficulties with your Russian visa, contact your visa sponsor.

Travelers with expired visas, or no visas need to extend/replace visas. The U.S. Consulate is not able to act as sponsor, submit visa applications, register private travelers, or request that visas or migration cards be corrected, replaced, or extended.

Travelers may leave Russia with up to 3,000 U.S. dollars without submitting a customs declaration. A lost customs declaration is not replaceable. A letter from the U.S. Consulate on your behalf is not valid for customs purposes.

## U.S. Visas for Russians

Please monitor our website for detailed information about U.S. visas for Russians. Note: an invitation, notarized or not, is not a requirement.

## Getting Money

**Western Union:** Money can be wired to you via Western Union at many banks. Remember to bring your passport. The following banks provide Western Union services:

### Moscow Regional Bank

18 Chernyshevskiy Pr.....318-7813

### Ishbank Bank

22 Chaykovskiy St.....273-7471

### Alfa Bank

6/2 Griboyedova kanal.....329-8050

**Credit Card Cash Advances:** Many locations accept Visa or Mastercard for cash advances. Remember to bring your passport.

**Credit Card Acceptance,** while not universal, is rapidly spreading.

**ATM** machines are plentiful in St. Petersburg and are located at hotels, restaurants, some metro stations, etc.

**American Express Travelers Checks:** AMEX office is located at 23 Malaya Morskaya St. You may purchase traveler's checks there. Call 326-4500.

*The nearest banks to the Consulate:*

## Hotels, Airlines

**Astoria**.....494-5757

39 Bolshaya Morskaya Ul.

**Grand Hotel Europe**.....329-6000

1/7 Mikhaylovskaya Ul.

**Radisson SAS Royal**.....322-5000

49/2 Nevskiy Pr.

**Renaissance**.....380-4000

4 Pochtamptskaya Ul.

**Youth Hostel**.....329-8018

28 3rd Sovetskaya Ul.

**Air France**.....336-2900

23 Malaya Morskaya Ul.

**British Airways**.....380-0626

1/3 M Konyshennaya Ul.

**Finnair**.....303-9898

Airport Pulkovo-2

**KLM**.....346-6868

23 Malaya Morskaya Ul.

## Mail Services

The following mail services are available in St. Petersburg:

**DHL**.....326-6400

10 Nevskiy Pr. [www.dhl.ru](http://www.dhl.ru)

**Pony express**.....449-7752

47-49 Marata Ul. [www.ponyexpress.ru](http://www.ponyexpress.ru)

**UPS**.....703-3939

6 Voroshilova Str. [www.ups.com](http://www.ups.com)

**TNT**.....718-3330

14 Sofiyskaya Ul. [www.tnt.ru](http://www.tnt.ru)

**WestPost**.....336-6352

86 Nevskiy Pr. [www.westpost.ru](http://www.westpost.ru)

**Fedex**.....449-1878/325-8825

30 Nevskiy Pr. [www.fedex.com](http://www.fedex.com)

## U.S. Embassy Moscow

8 Bolshoy Deviatinsky per, Moscow 121099

Switchboard#.....(495)728-5000

American Citizen Services

(495)728-5577

Citibank, [www.citibank.ru](http://www.citibank.ru)  
18(A) Chernyshevskogo pr., tel: 336-7575  
Raiffeisen bank, [www.raiffeisen.ru](http://www.raiffeisen.ru)  
24 Kirochnaya Str., tel: 334-4343